Easy-ET Technology Solutions Plc.
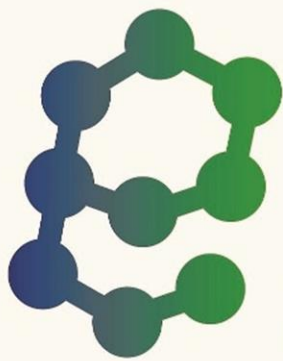
Company Profile
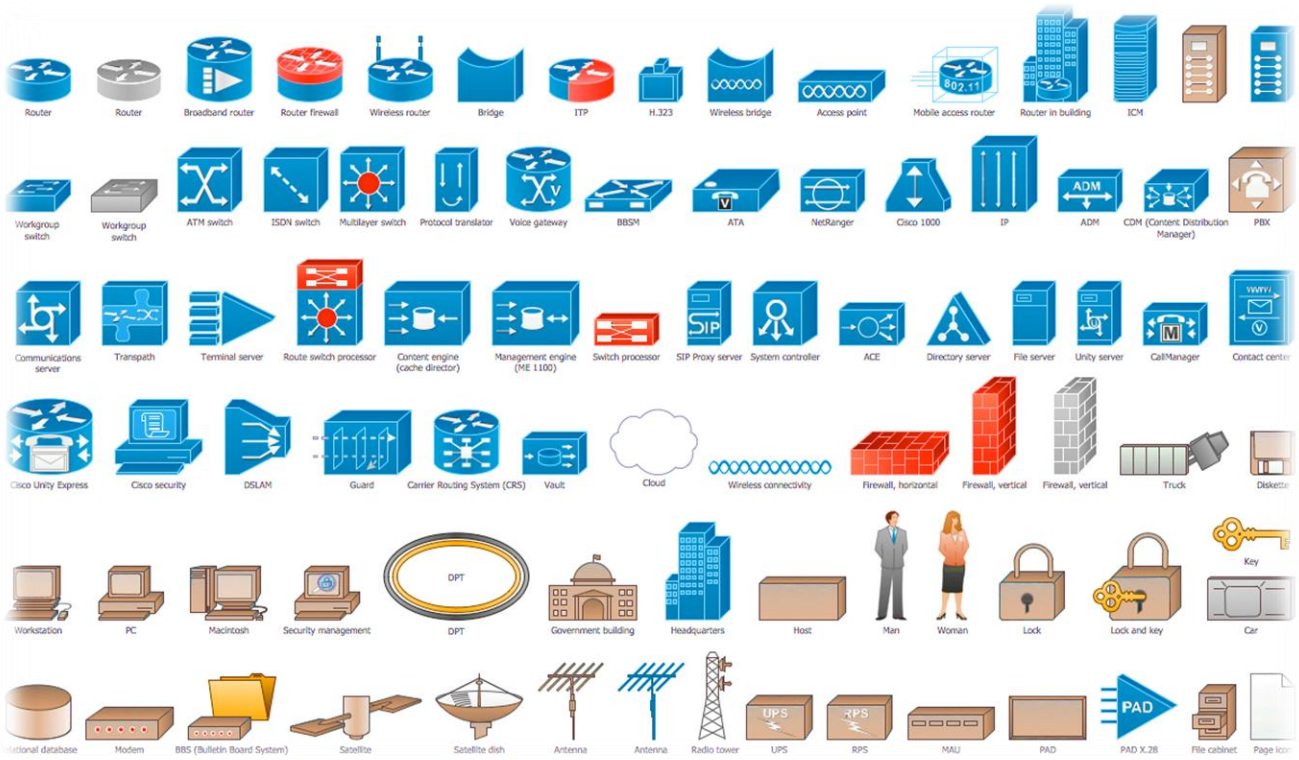
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1. Our Company:

Easy-ET technology Solutions plc is a locally owned ICT company headquartered in Addis Ababa and employing several professional and temporary employees. The company has applied its in-depth domain of expertise to deliver various ICT-based solutions ranging from designing and implementing of core network infrastructures systems.

At Easy-ET technology Solutions plc, we pride ourselves on delivering to our clients with cost effective and value for money, ICT solutions designed to address specific business needs, ICT equipment ranging from hand held computing devices to PCs, Servers, Storage systems, IP phones, Networking equipment, video conference bridges and end points, CCTV Security systems, wireless network access control and various peripherals. We don't sell our ICT support services 'out of the box', as our approach to assisting our clients with their challenges is to take a consultative approach from the outset. We always work with clients to understand their challenges; and ultimately our flexible approach provides them with a modified solution that is both cost effective and right for their business.

From developing a fully integrated ICT infrastructure to streamlining operations and maintaining seamless support, we offer a wide range of ICT managed services Ethiopia. We have worked with clients across various verticals including financial institution, higher level universities, telecom and government sectors and have helped them focus on what they do better, reduce operational costs and increase productivity.

1.1.   Vision:
To become the leading provider of data, voice and video network core infrastructure solutions and services in East African region.

1.2.   Mission:
To branch the development of individuals and organizations by offering proven and reliable ICT technology-based solutions and services.

1.3.   Values:

➢ Providing Quality Product & Services

➢ Speed

➢ Maintaining deadlines

➢ Honesty

➢ Accountability

1.4. Our goals and Objectives:

➢ To Increase market, share and revenue by providing quality products and services.

➢ To create an environment whereby the company will be a home to employees.

➢ To earn a reputation for providing a great customer care and great products and Services.

➢ Enhance training and career development.

2. Our Services

Our network services encompass the assessment of existing network infrastructure and formulation of network strategy. We also design solutions to meet business needs for today and the future, planning and implementing our clients required networking solutions, including the provision of project management, as and when required. Our team of dedicated and certified network professionals (CIVND & CCNA), work with clients to design a superior network solution tailored to their own specific business needs.

2.1. Data Networking Solutions

➢ Supplying, Installing, configuring and maintenance of Network Routers, Switches, Wireless access points and Servers.

➢ Commissioning of Data centre installations

➢ Fibber cable laying, terminating, Splicing and testing.

➢ Data network cable installation and testing.

2.2. Voice Networking Solutions

➢ Supplying, Installing, configuring and maintenance of Voice Network Routers, Switches, Call Controllers and PABXs.

➢ Telephone cable installation and Testing.

➢ Supplying, Installation, Deploying and testing of analogue and IP phones.

2.3. Cisco Unified Communication Management (CUCM) Deployment.

➢ Design, Configure and deploy the Cisco Unified Communication manager (CUCM), Unity voice mail, MRA expressway (Jabber), Call control systems and monitor the voice/Video gateway.

➢ Administrate the status of IP Telephony system on the UCM at the HQ and remote offices and troubleshoot when problem occurs.

➢ Perform day to day operations such as commission new phone requests, provide available services on the IP phone as per the standard.

➢ Assist on billing management and report, billing staff members for their phone expenses.

➢ Perform a proper voice and video system documentation, lesson learned, knowledge sharing and others on the unit shared drive.

2.4.   Video Networking Solutions

➢ Supplying, Installing, configuring, deploying and maintenance of Video Network devices.

➢ Supplying, Installing, configuring, deploying and maintenance of Video conference facilities. Such as Video conference end points and bridges.

➢ Supplying, Installing, configuring, deploying and maintenance of Video Streaming facilities.

➢ Supplying, Installing, configuring, deploying and maintenance of Security Control indoor and outdoor CCTV cameras, NVR, PoE switches and others.

2.5.   ICT Equipment

We supply various range of computing, scanning, copy and printing hardware starting from low end to high end equipments such as: -

➢ Computers and Laptops,

➢ Local and Network Printers,

➢ Copiers,

➢ Scanners,

➢ Projectors

➢ CCTv Security system accessories.

➢ Wireless Access control devices

➢ Rack and networking equipments ….. etc.

Our network Management also support services include:

- Design and development of data network Infrastructure overseeing migration and implementation of new procedures
- Monitoring & Reporting of Network Availability
- Managed LAN and Wireless LAN Services
- Data centre and Network Management service
- Disaster recovery management
- Router Services
- Review of ICT controls and security arrangements
- Design and Implement security management systems
- Capacity & Performance Management
- Configuration Management
- Fault Management
- 24x7 Service Assurance

For each of these segments, we provide services that address all the stages of the lifecycle - deploying, operating, and optimization of the network.

Our Network Management Services help organizations to deliver higher levels of service with fewer resources, and rationalize their network infrastructures, suppliers and processes to remove both cost and complexity.

 We provide different levels of support based on your needs and the complexity of your network. With every service level agreement, you receive the benefits of our service automation tools helping to keep your network up and running at optimum efficiency. Achieve maximum uptime and minimum disruption from network performance and network management problems by engaging our experts.

The combined experience of expertise in our company combined with strong relationship and support we receive from World renown IT companies gives the company the confidence that whatever your business challenges, from one off IT requirement, IT project Management, complete IT managed Services, IT support Services and business specific IT solutions we can comfortably deliver your IT solutions efficiently and cost effectively to your satisfaction.

3. Our Clients:

Our Client Base does not end here, but is growing steadily, companies and organizations are continually sourcing our services, and these include the following: -

4. Our Partners:

Apart from local business partners, we have a strong business relationship with some of the global ICT companies whom we work together in meeting client's demand and requirements.

These companies are: Symbol,

5.   Company Addresses and information:

Legal Business Name:	**Easy-ET Technology Solutions Plc.**
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Company official Website:	**http://www.easyettech.com**
Location	**Addis Ababa, Ethiopia**

6. Contacts:

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